



# TOI ✶ TORRENTE INDUSTRIAL, S. L.

## WARRANTY ✶ WARRANTY ✶ WARRANTY ✶ WARRANTY ✶ WARRANTY

### GENERAL CONDITIONS

The seller guarantees that this product is in perfect conditions at the moment of delivery.

The period of this warranty is of (2) years and it will be calculated from the moment of delivery.

If there is a lack of compliance and the buyer notifies it within the guarantee period, the seller must repair or replace the product at the place deemed appropriate unless this is impossible or unfeasible.

If the product cannot be repaired, the buyer can request a proportional reduction in the price of the product or if the lack of compliance is considerable, the termination of the sales agreement.

The replaced or repaired components will not increase the period of the original product's warranty. However they will have their own warranty period.

In order to make effective this warranty, the buyer will have to show both the date of purchase and of delivery of the product.

After more than 6 months since delivery, if the buyer claims lack of compliance of this product, he/she will have to show the origin and existence of the alleged defect.

The present warranty certificate does not limit or prejudices consumer rights that follow national regulation by legal imperative.

### SPECIFIC CONDITIONS

This warranty covers the products in this manual.

This warranty certificate will apply only to countries in the European Union.

For the effectiveness of this warranty, the buyer must strictly follow the manufacturer's instructions included in the document accompanying the product, when this is applicable according to the range and product model.

When a set of dates has been established for replacement, maintenance or cleaning of certain pieces or components of the product, this warranty will only be valid when these dates have been followed correctly.

### LIMITATIONS

This warranty will only apply to purchases made by consumers, meaning, a buyer who has acquired the product for no commercial purposes.

There is no warranty for wear and tear of the product. Regarding pieces, components and/or other expendable goods such as batteries, light bulbs, etc., this will be treated according to the documents accompanying the product in each case.

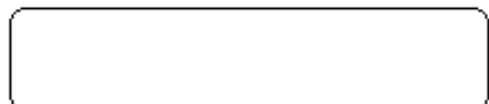
The guarantee does not cover cases in which the product: 1. – has been misused. 2. – has been repaired, maintained or manipulated by a non-authorized person. 3. has been repaired or maintained with non-original pieces.

When the lack of conformity of the product is due to an incorrect installation or start-up, this warranty will only be effective when such installation or start-up was included in the purchase agreement of the product or when it has been done by the seller or under its responsibility.

### ESTABLISHMENT STAMP



### Nº DE GARANTIA



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## TOI SWIMMING POOLS – WARRANTY'S CONDITIONS

Components	Warranty	Loss of the warranty
Liner	The warranty covers any welding manufacturing defect for 1 year. These defects, if they exist, must appear not long time after having assembled the pool. Within 15 days after assembly, this warranty will be void, as the preservation of the liner depends on the use of the buyer.	Pricks or pores in the surface of the liner, produced by wrong handling while assembling the pool, unpacking or incorrect storage voids the warranty. Use of chemical aggressive chemical products (such as hydrochloric acid, or solid chlorine) voids warranty. In case of dismantling to reassemble the swimming pool in another place or the following year voids the warranty.
Metallic Band	The warranty covers 2 years for any manufacturing defect, as well as rust. The metallic band has to be assembled as per the Manual of Instructions, putting <b>all</b> pieces, screws and bolts in place.	To bury the swimming pool, even if partially, completely voids the warranty, because these pools are designed to be assembled only above-ground. Paint or the use of chemical products on the metallic band, or the use of corrosive products to clean the pool's surrounding area voids the warranty against rust.
Filter System	The warranty covers 1 year against any manufacturing defect. The assembly and maintenance of the filter system will have to be done as the Manual of Instructions shows.	Clogging produced by vegetation due to a bad maintenance of the pool as well as the use of acidic products voids the warranty. If the pump has been handled and/or manipulated by non qualified people the warranty is void. Pump damage, produced by making it work on an empty pool also voids the warranty. The warranty is void if the instructions for electric installation have not been followed thoroughly.
Decoh! Pool	The warranty of the Decoh! Pool covers 6 months against any manufacturing defect. The warranty of Decoh! Pool covers the loss of colour during 1 summer because this is a biodegradable product sensitive to the solar radiation (which varies depending on the pool's location).	<b>Cuts and tears</b> , produced during assembly and discolouration produced by spillage of chemical products are not covered by the warranty. The warranty does not cover the use of this article on any other pools except TOI pools.
Winter Cover	The warranty covers 1 year against any manufacturing defect.	<b>Tears</b> produced by inclement weather. Incorrect dimensions provided by the buyer.

## GENERAL EXCLUSION OF THE WARRANTY

TOI's WARRANTY will not apply in the following cases:

- When engine failure or damages have been produced by an **incorrect use, assembly or bad handling of the product.**
- When damages to the product have been by **natural disasters, acts of nature or force majeure.**

In case of any problems, remember:

- It is important to keep and supply the **purchase receipt should an issue arise.**
- Also, it is important to provide the **batch number** (inside the package).
- If you see that the package is damaged or spoilt when the pool is received, you must write an observation on the Delivery Note, even if the damage cannot be ascertained until after unpacking.
- If the presence of a specialised technician is required to solve the problem and they see that the problem has been caused by the buyer due to bad handling or assembly, the expenses will be paid by the buyer, NOT the seller.